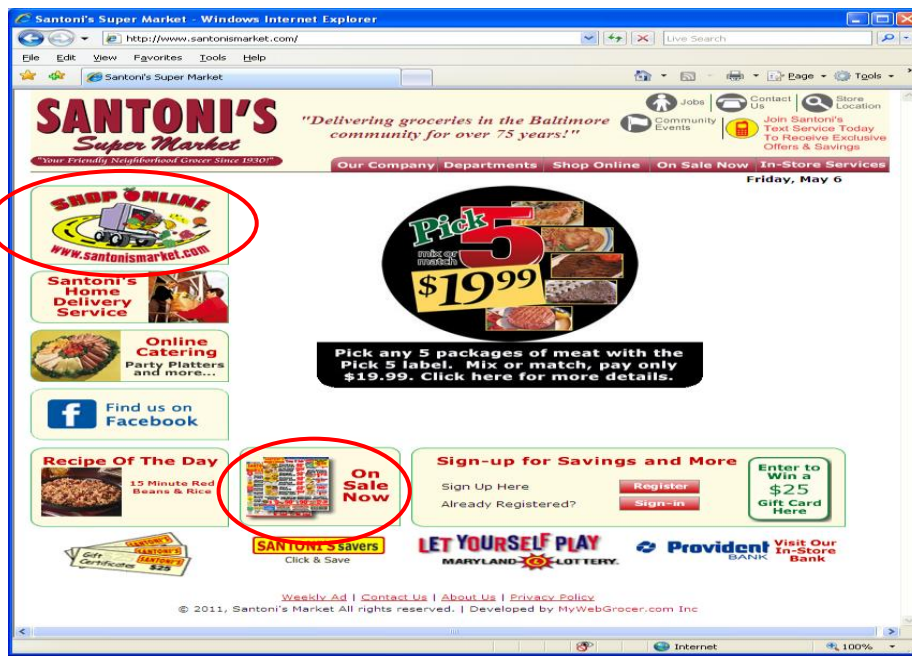




## Virtual Supermarket Ordering and Delivery Guide for the Washington Village Library

**Your Groceries will be delivered on Tuesday at 3PM to the Washington Village Library.**  
Place your order from Thursday though Tuesday at 12 Noon and pick up your order on  
Tuesday at 3 PM at the Washington Village Library

1. Go to [www. Santonismarket.com](http://www.Santonismarket.com) and click the icon for “Shop Online” Located on the left side of the page. To take a look at [this week’s sales paper](#) click on “On Sale Now”

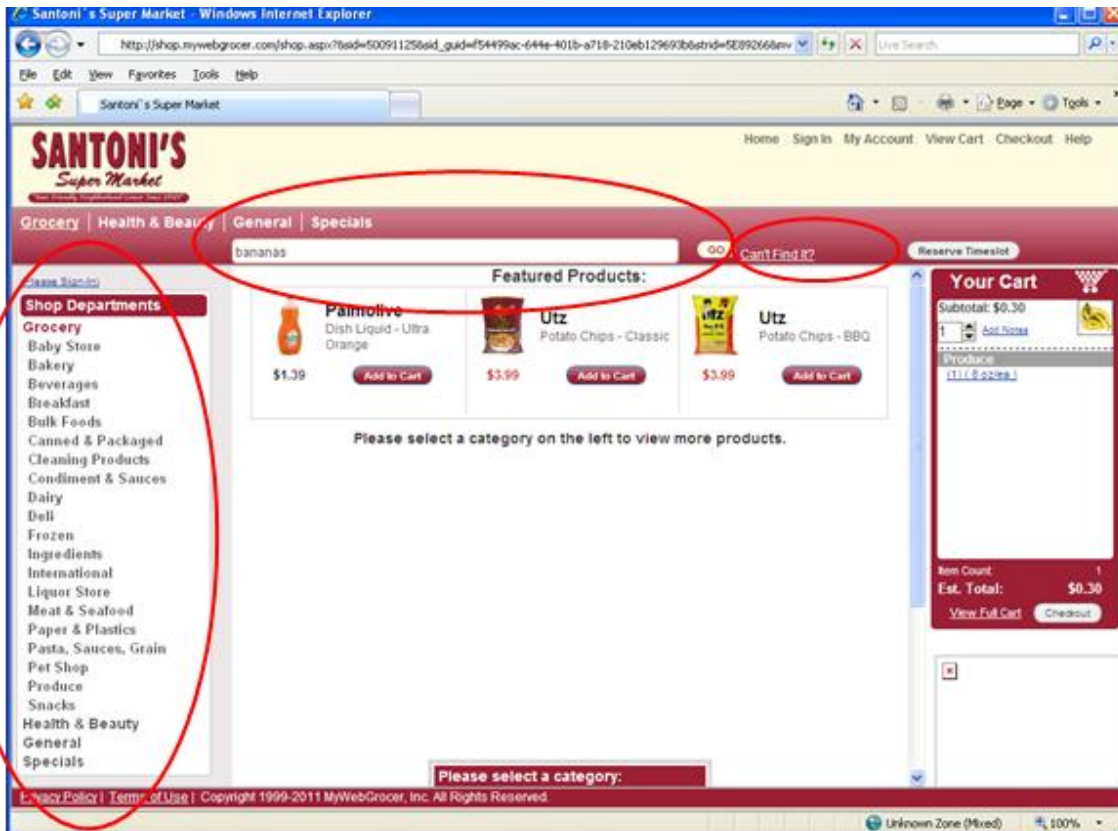


2. Next Click on “shop online” or either red “start shopping” links



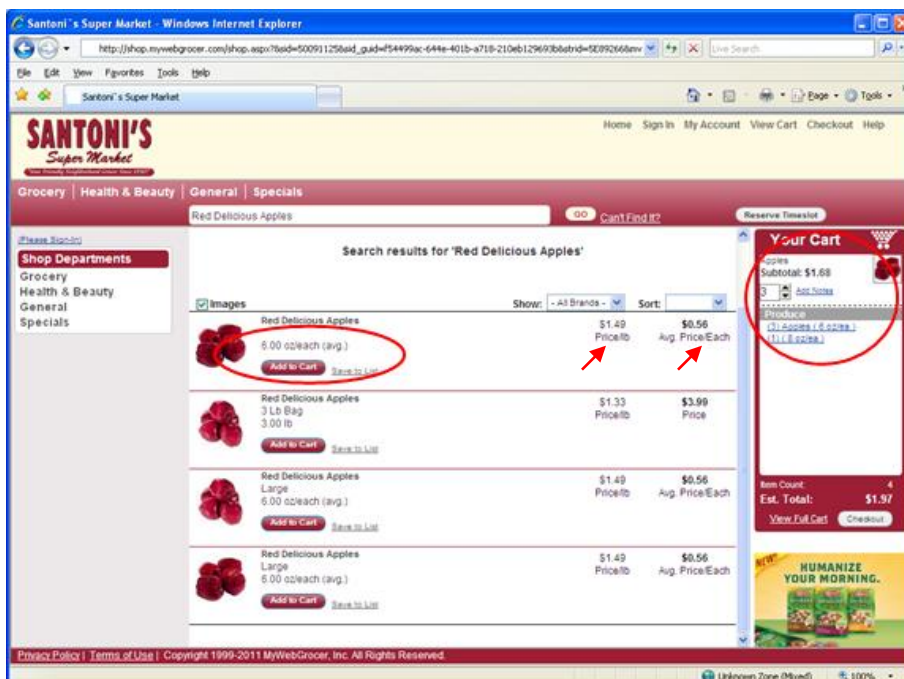


6. Next Start Shopping: You can either shop by typing in the item you are looking for OR by shopping by department. If you can't find an item you can click on "can't find it?" and you can type in the item that you would like. If Santonis has that item then they will include it in your order.

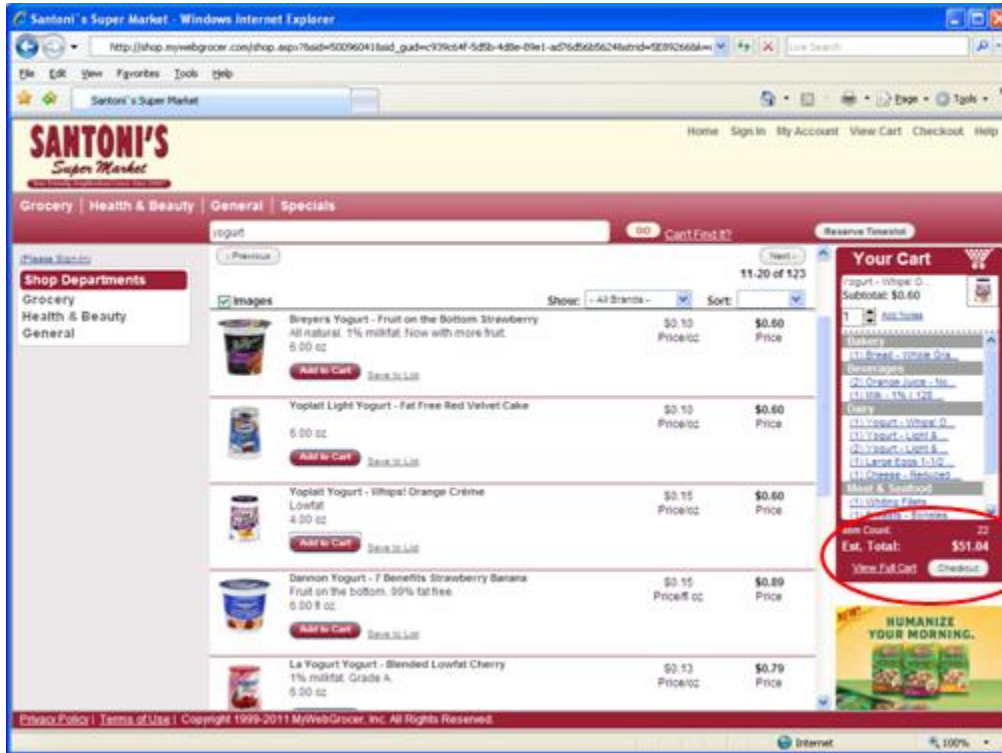


\*If you type in a item under "Can't find it" your estimated total will not include the cost of the item you have entered.

7.



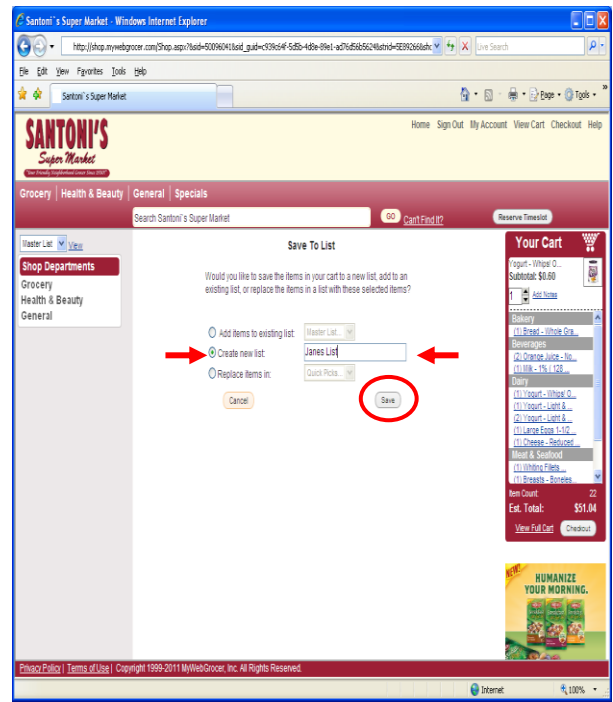
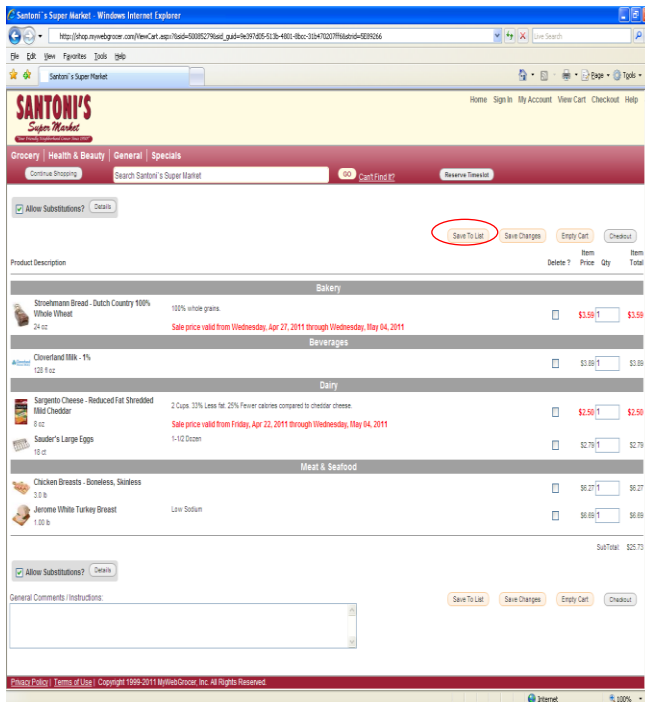
7. For items such as bananas or apples you must pick the number of the item you want. For example if you want 1lb of apples and they are \$1.49 per lb you can add three apples to your cart. The site gives the average price per item as well as the price per pound. You can also click "Add to Card" to add more than one of an item or increase the number of the item.



8. When you have selected all of your items you can click on “view full cart” or “check out.”

\*If you usually order the same foods each week then check on “view full cart.” You will be able to save your grocery list to a master list.

9. To save your list for future weeks click on “save to list” a new page will open and then click on “create a new” list and type in what you would like to save the list is, eg. Jane’s list

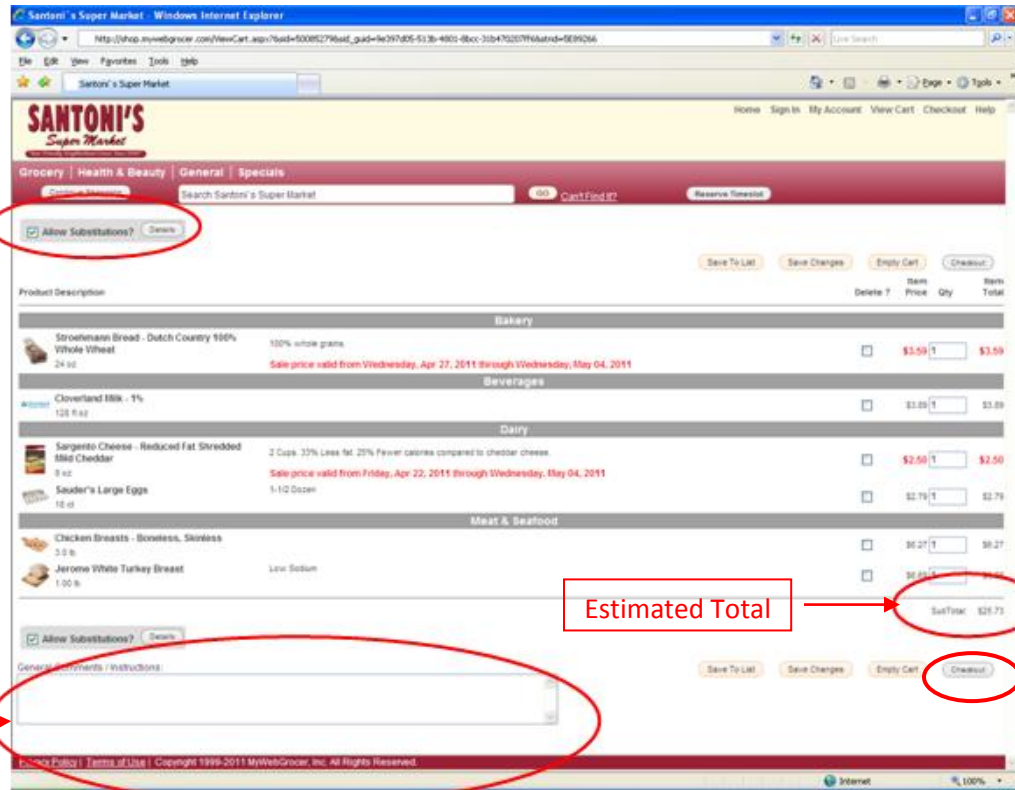




10. Here you will be able to see all of the items you wanted and you can make changes to your order. Once you have reviewed of your items there is box for if you would like to “allow substitutions” to your order. If the box is “checked” you are allowing substitution, if the box is “unchecked” you do not allow substitutions.

**Santoni’s substitution**

**policy:** Our goal is to never be out of stock on any item. However, if an item is out of stock our substitution policy is to give you an item that is close to the same quality, price, and size of the item you wished to purchase. If you would like to accept our substitution policy, just check the box provided.



11. When you are done reviewing your cart click on “Checkout”

Place any comments or notes here

\*\*If you are over 62 years of age please put a note saying “senior discount” and you will receive 5% off your order (ID will be checked at pick up to verify age).

\*\*If this is your first order please write “\$10 off discount” in the comments field. To get \$10 off your first order you must purchase at least \$10 of healthy food items (Please see list on last page for qualifying healthy foods). Your list will be checked when you pick up your food for \$10 worth of healthy foods.

On this page you can also make changes to your order. You can increase or decrease the number of items you want or delete an item. If you realize there are still things that you want you can click on “continue shopping” or type in the item you are looking for into the search bar.



12. Put in your Name, Address, and Phone Number under Billing Information. In the delivery you can put the Same information, **HOWEVER you must put 22222 as the delivery zip code.** This lets Santonis Know that your groceries are going to be delivered to the Washington Village Branch at 3PM on Tuesday. Once you have filled out the information click on "continue."

**SANTONI'S Super Market**  
Home Sign Out My Account View Cart Checkout Help

Grocery | Health & Beauty | General | Specials

Review Cart > Address Fulfillment Place Order

**Billing Information** (Clear All)

First Name: Jane  
Last Name: Doe  
Address: 1001 E. Fayette St  
City: Baltimore  
Zip/Postal Code: 21202  
Primary Phone: (410) 545-7544  
Alternate/Cell Phone:

**Delivery Information (If Different):** (Clear All)

First Name: Jane  
Last Name: Doe  
Address: 1001 E. Fayette St  
City: Baltimore  
Zip/Postal Code: 22222  
Primary Phone: (410) 545-7544  
Alternate/Cell Phone:

Delivery Instructions (Optional):

Continue

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**\*\*DON'T FORGET TO PUT 22222 in the delivery zip code**

**Note:**  
From time to time, routine price changes are made in the store and these changes will be applied to your order. Please keep in mind that our weekly ad specials run from Thursday through Wednesday. So if you order on Wednesday for delivery or pick-up later in the week, you will be charged the effective sale prices that apply at the time of delivery or pick-up.

Timeslot selections will expire under the following circumstances:  
1) Leaving the shopping session idle for 60 minutes or more.  
2) Closing your browser window.  
3) Browsing to another site.  
Please be careful not to stop past your timeslot's "Order Before" time or your reserved timeslot will no longer be available.

PICKUP  
Pickup Options

Pickup Address:  
Santoni's Super Market  
3800 E. Lombard Street  
Baltimore, MD 21224  
410-276-2990

Please select a date from the calendar:  
- or - [Click here](#) to see a list of dates.

May 2011

Su	Mo	Tu	We	Th	Fr	Sa
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31	1	2	3	4

Today: May 4, 2011  
Selected Date: [ ]  
Selected Time: Please Select a Date

DELIVERY  
Delivery Options

Deliver To:  
Jane Doe  
1001 E. Fayette St  
Baltimore, Virginia 22222  
(410) 545-7544

Please select a date from the calendar:  
- or - [Click here](#) to see a list of dates.

May 2011

Su	Mo	Tu	We	Th	Fr	Sa
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31	1	2	3	4

Today: May 4, 2011  
Selected Date: 05-10-2011  
Selected Time: Please Select Timeslot

Check Here to make Special Arrangements for your order

Continue

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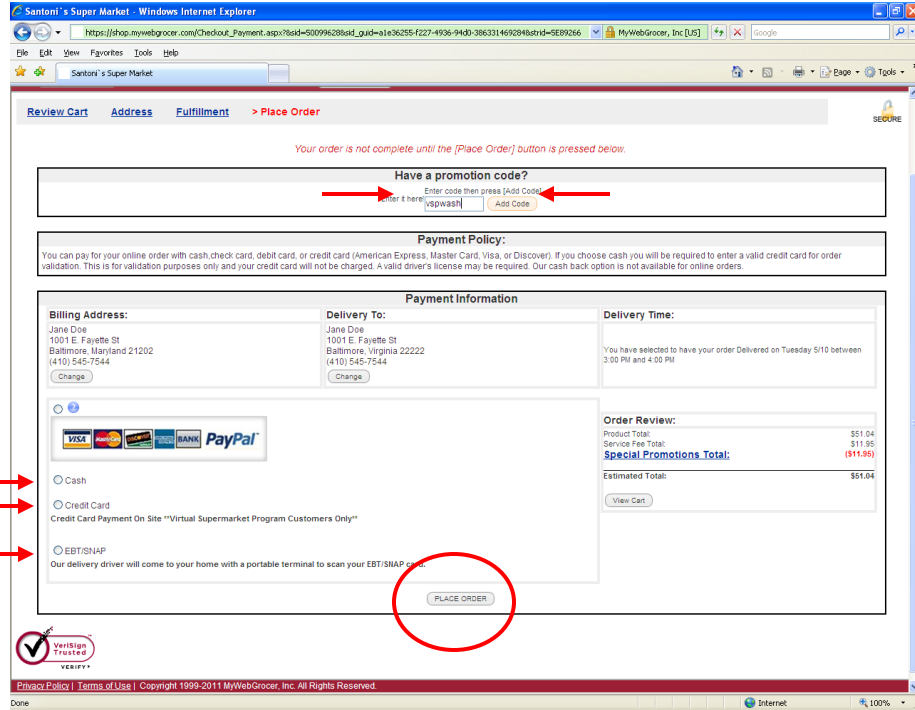
13. Selecting the delivery date and time:
1. Select "Delivery"
  2. Check on the upcoming Tuesday
  3. Select the time slot from 3-4 PM
  4. Click on Continue



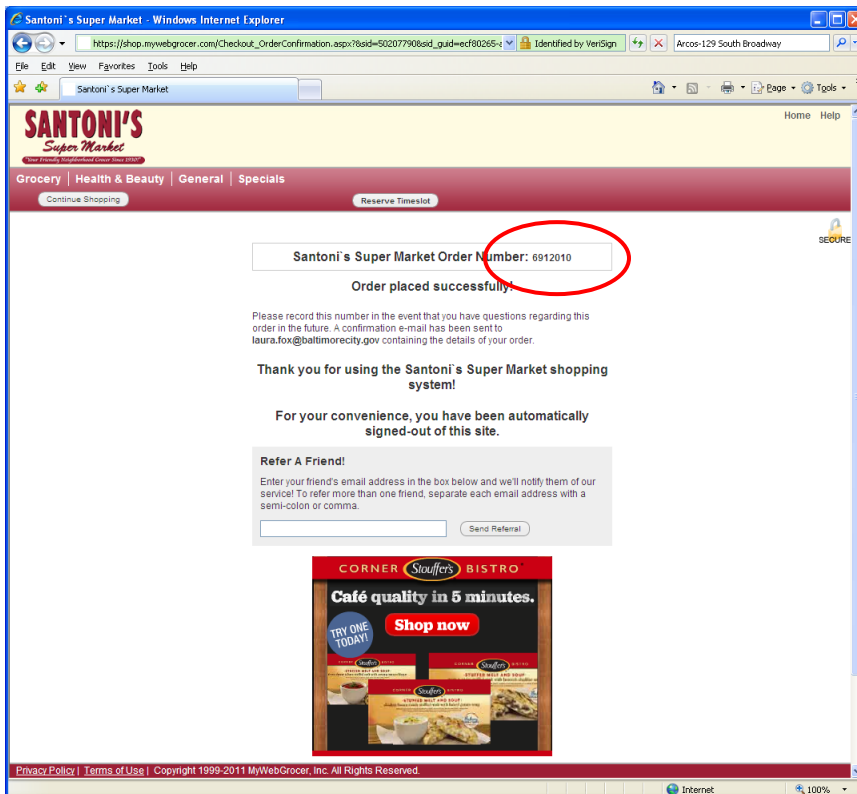
14. Select your method of payment. Select either cash, credit card for on site “virtual Supermarket Customers only” or EBT/SNAP. **To ensure your delivery is free enter vspwash into the promotional code box and click “Add Code”**

Click on your method of payment :

- Cash
- Credit Card on site or
- “EBT/SNAP”
- \*Do not use PayPal option



15. When you are ready to place your order click “place order”



16. You will receive an email with your full order and you may write down your order confirmation number for your records

Thank you for Ordering with the Virtual Supermarket and Santoni's!  
**We will see you on Tuesday at 3PM at the Washington Village Library**



## Healthy Foods List for \$10 Off 1<sup>st</sup> Order

### Fruits and Vegetables

- Any fresh whole or cut fruit or vegetable (besides white potatoes or onions)
- Frozen fruit without added sugar
- Frozen vegetable eg. Frozen Beans, broccoli
  - Not allowed: white potatoes, onions, ketchup or other condiments, pickled vegetables, olives, creamed or sauced vegetables, vegetable grain mixes, ornamental and decorative fruits (chili peppers on a string, painted pumpkins), fruit leathers and fruit roll-ups

### Whole Grains

- **Bread**
  - Whole Wheat Bread/ Whole Grain Bread (Bread, buns, or rolls)
  - Soft Corn or whole wheat tortillas
- **Other Whole Grains**
  - Brown rice
  - Oatmeal

**Peanut Butter - reduced fat** (Creamy or chunky)

**Eggs** (Fresh Eggs any size or color)

### Cheese

- Low fat, reduced fat, or Non Fat: examples: American, Brick Natural Cheddar, Colby, Monterey Jack, Mozzarella, Muenster, Provolone, Swiss

### Tofu

- \*may not contain added fat, sugars, oils, or sodium

### Beans and Peas

- Dry beans, peas, or lentils
  - Dry packaged or canned (Example: black beans, black-eyed peas, garbanzo/chick peas, northern beans)
  - Not valid:
    - Soups, Canned green peas, green beans, snap beans, orange beans, and wax beans, Baked beans with meat (beans and franks)

### Yogurt

- All types and flavors of yogurt

### Beverages

#### Juice

- Any 100% Fruit and or Vegetable juice or juice blends
  - Fresh, from concentrate, frozen, canned (Not valid: fruit-flavored ades, sodas, other beverages that are not 100% juice)

#### Milk

- Reduced fat, low-fat, nonfat
- Lactose reduced or lactose-free
- Soy milk