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Homeless Services Provider Directory



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## Baltimore City's Continuum of Housing & Supportive Services for Homeless Individuals and Families

The mission of Baltimore Homeless Services, Inc. (BHS) is make homelessness a rare and brief experience in Baltimore City by serving as a catalyst for the creation of affordable housing, the delivery of high-quality, evidence based services and community-wide advocacy. Formerly the Office of Homeless Services, BHS is a new non-profit created under the leadership of the Health Department of Baltimore City to improve collaboration among public and private agencies, promote innovative programs and streamline administrative and grant-related activities. In 2004, our programs provided housing and supportive services to over 13,000 individuals and families.



### Baltimore Homeless Services, Inc.

210 Guilford Avenue, 2nd floor  
Baltimore, Maryland 21202  
410-396-3757

## Housing & Services Guide

The following definitions give general descriptions of the types of housing and services available to homeless individuals and families in Baltimore City.

### Drop-in Centers

Provide temporary accommodations for persons experiencing the crisis of homelessness and typically complement overnight shelter facilities. There is one 24-hour Drop-in Center in the continuum. Services provided at a Drop-in Center include: onsite staff to provide a safe environment, crisis management, information and referral, access to mail delivery, phones and clothing. Shower and toilet facilities are provided at most drop-in centers.

### Overnight and Emergency Shelters

Provide sleeping accommodations and services. Emergency shelter staff are trained to provide intake, crisis intervention counseling, service planning and information and referral. They are generally open 24 hours. Overnight shelters have evening hours only, and clients leave in the morning. Missions are included in this category.

### Transitional Housing and Services Programs

Provide housing and services for up to 24 months for a designated client population. It is designed to facilitate the movement of homeless individuals and families into permanent housing. Services include case management, housing counseling and relocation, life-skills training, follow-up services, job readiness, training or placement, child care services, transportation, legal services, literacy services and substance abuse treatment services.

### Permanent Housing

Long-term, community-based housing tailored to the individualized needs of persons who would be homeless without this housing and support. Support services assist residents to achieve residential stability, increase skill level and/or income and obtain greater self-determination. Types of housing include: Single Room Occupancy (SRO), scattered-site units or group-home settings.

### Eviction Prevention Programs

Provide counseling and/or cash payments for a one-month payment of rent to prevent eviction. An eviction notice must be used as evidence of need. To receive funds, tenants must work with an eviction prevention counselor to prepare a written plan to avoid further eviction proceedings. Eviction prevention funds are available once every 12 months, per household.

# Baltimore City Homeless Services Provider Chart

The chart of provider agencies indicates the type of housing and services at each agency.

## Housing & Services Guide

The following definitions give general descriptions of the types of housing and services available to homeless individual and families in Baltimore City.

### Health Services

Provide primary health care to the uninsured and under insured.

### Intake, Assessment, and Referral Services

Obtain client information to determine eligibility for and referral to appropriate housing and services. Intake occurs at multiple access points for services and housing. Information collected is confidential and can be anonymous if the client desires.

### Legal Assistance Services

Available at little or no cost to clients generally for civil issues, including issues of tenancy, employment and housing discrimination, child custody and rights to benefits.

### Outreach

The primary tool for engaging isolated individuals who live on the streets or in other places not meant for human habitation. Outreach workers assess the needs of these individuals and link them to appropriate services.

### Mental Health Services

Offer direct patient counseling and/or clinical assessments by a licensed mental health provider.

PROVIDER	Drop in Center	Emergency Shelter	Transitional Shelter	Permanent Housing	Street Outreach	Eviction Prevention	Food Service/Soup Kitchens	Women with Children	Single Adults	Families	Teens/Boys & Girls	Veterans	HIV/AIDS	Chronic Mental Illness	Domestic Violence	Health Services	Intake Assessment Referral	Legal Assistance	Case Management	Education Prog./Job Readiness	Counseling/Drug Screening	Child Care/Head Start
Agape House, Inc.		•					•										•					•
AIDS Interfaith Residential Services				•			•		m/f					•			•			•		
Alternative Directions, Inc.									m/f													•
American Rescue Workers		•	•				•		m/f			•					•				•	•
A Step Forward, Inc.			•						m/f								•					
At Jacob's Well			•	•					m/f					•			•				•	
Baltimore American Indian Ctr.	•						•			•	•	•	•	•	•	•	•					
BCDSS Homeless & Environmental Services Unit	•					•	•	•	m/f		•	•	•	•	•	•	•			•		•
Baltimore City Health Dept.							•		m/f	•	•			•			•	•				
Baltimore City Public Schools							•		m/f	•	•						•					•
Baltimore Crisis Response, Inc. (mental health)		•				•	•		m/f	•	•			•	•	•	•			•		•
Baltimore Interfaith Hospitality Network (BIHN)		•					•			•							•			•		
Baltimore Mental Health Systems							•		m/f	•	•	•		•			•			•		•
Baltimore Rescue Mission		•					•	•	m	•							•					
Baltimore Substance Abuse Systems							•		m/f		•			•			•				•	•
Bea Gaddy Family Center	•						•	•	m/f	•	•	•	•									
Beans & Bread Meal Program & Drop-in							•	•	m													
Bethel Outreach Center, Inc.	•					•	•	•	m/f	•	•	•		•			•				•	•
BEAP (Black Education AIDS Project, Inc.)		•				•			m/f					•			•					•
Bon Secours Mobile Assertive Services						•	•		m/f	•	•	•		•	•	•	•			•		
Bon Secours Women's Resource Center		•					•	•	f	•				•	•		•			•		•
Bright Hope House - (substance abuse)			•						m/f					•			•			•	•	•
Brown's Community Outreach		•				•	•	•	m/f	•	•	•	•	•	•	•	•					
Carrington House		•							m				•				•			•	•	•

TABLE: m - male f - female

	Drop in Center	Emergency Shelter	Transitional Shelter	Permanent Housing	Street Outreach	Eviction Prevention	Food Service/Soup Kitchens	Women with Children	Single Adults	Families	Teens/Boys & Girls	Veterans	HIV/AIDS	Chronic Mental Illness	Domestic Violence	Health Services	Intake Assessment Referral	Legal Assistance	Case Management	Education Prog./Job Readiness	Counseling/Drug Screening	Child Care/Head Start
Center for Poverty Solutions							•	m/f	•								•					
Centro de la Comunidad, Inc.				•		•	•	m/f	•	•						•	•	•				
Chase Brexton Health Services, Inc.	•				•	•	•	m/f	•	•		•	•	•	•	•	•	•	•			•
Children's Health Outreach Project/Mercy							•		•							•	•					
Christ Lutheran Place	•						•	f								•		•				
Christopher's Place Employment Academy		•						m			•					•		•	•			
City Temple Baptist Church	•							m/f								•						
Community Housing Associates, Inc.				•			•	m/f	•			•				•		•				
Community Law Center							•	m/f	•	•							•					
Cottage Avenue Transitional		•							•	•	•			•		•		•				
Courage to Change Foundation, Inc.		•						m/f			•	•				•						
Damascus Career Center							•	m/f	•							•			•	•	•	•
Dayspring Programs, Inc.		•	•				•		•		•	•	•	•	•	•	•	•				•
Dee's Place (substance abuse)								m/f														
Downtown Partnership				•			•	m/f	•	•	•											
Druid Heights Community Dev Corp - Home ownership							•	m/f	•												•	•
Earl's Place (United Ministries)		•						m			•	•	•			•		•	•			
Echo House Multi-Service Ctr.	•				•	•	•	m/f	•	•			•		•	•						•
Evelyn Jordan Center							•	m/f	•		•				•	•	•					
Family & Children Services				•			•		•		•					•		•				
Fellowship of Lights - Harris & Peggy's House		•					•	m/f		•						•		•				•
Franciscan Center	•				•	•	•	m/f	•		•				•	•						•
Frederick Ozanam House		•						m			•	•	•		•	•		•	•	•		•
Friends Social Research								m/f		•												•
Gaudenzia Inc. (substance abuse)		•						m/f								•		•	•	•		
GEDCO Harford House				•				m		•	•	•			•	•		•	•			•
GEDCO- Micah House				•				m/f		•	•	•	•		•			•				•

	Drop in Center	Emergency Shelter	Transitional Shelter	Permanent Housing	Street Outreach	Eviction Prevention	Food Service/Soup Kitchens	Women with Children	Single Adults	Families	Teens/Boys & Girls	Veterans	HIV/AIDS	Chronic Mental Illness	Domestic Violence	Health Services	Intake Assessment Referral	Legal Assistance	Case Management	Education Prog./Job Readiness	Counseling/Drug Screening	Child Care/Head Start
H.E.A.L.								•		•							•		•	•		•
Health Care for the Homeless					•			•	m/f	•	•	•	•	•	•	•	•	•	•	•		•
Heart's Place (St. John's)		•						•	m/f	•							•					
H.E.R.O.									m/f					•	•		•		•	•	•	•
Helping-Up Mission		•	•					m				•					•				•	
Helping Other People thru Empowerment	•							m/f		•		•	•	•	•		•					
Holden Hall								m									•		•			
Homeless Persons Representation Project								m/f		•	•		•	•	•		•	•				
House of Hope								m														
House of Ruth Maryland		•	•					f		•					•	•	•	•	•	•	•	•
Housing Authority of Baltimore City									•	•							•					•
Human Services Division/ Centers							•		m/f		•	•					•				•	
I Can, Inc. - N. Greenmount	•	•	•					m				•	•				•		•		•	•
Jai Medical Center								m/f		•	•	•	•	•	•	•	•	•	•			
Jobs, Housing & Recovery								m/f		•	•	•	•	•			•	•	•			
Johns Hopkins, (H.O.S.T.)								m/f		•				•			•		•			
Joseph Richey Hospice								m/f					•	•		•	•					
Karis Home		•						f		•					•	•						
Learning Bank of COIL								m/f		•											•	
Legal Aid								m/f		•	•	•	•	•	•			•				
Light of Truth Center								f									•					
Making Choices for Independent Living								m/f									•					•
Manna House, Inc.	•							m/f		•				•			•					
Marian House								f		•		•	•	•	•		•		•	•	•	
MD Center for Veterans Education & Training								m/f					•				•		•	•	•	
MD Comm. Kitchen - Transport services								m/f		•		•										
MD Community Resource Ctr. (H.E.R.O.)	•						•	m/f					•	•	•		•					

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MD Disability Law Center							•	m/f	•								•	•					
MD Food Bank							•	m/f	•	•	•												
Mattie B. Uzzle (substance abuse)		•						m									•				•		
Mercy Supportive Housing Program						•	•	m/f	•								•		•				
Mt. Calvary Holy Temple				•			•		•	•	•	•	•	•			•		•				
My Sister's Place	•						•	f	•	•	•	•	•	•			•		•				
My Sister's Place Lodge			•					f			•	•	•	•			•		•	•	•		
New Beginning Outreach Mission		•						m								•							
New Born/Martha's Place				•				f								•		•					
North Baltimore Center (mental health)					•		•	m/f	•	•				•			•		•				
Oasis Station		•					•	m			•	•				•							
Office of Employment Development - Administration								m/f								•			•	•			
Our Daily Bread							•	m/f	•	•													
Patrick Allison House			•					m								•		•	•				
Paul's Place		•				•	•	m/f	•	•	•					•							
People Against Starvation						•	•	m/f	•		•												
P.E.P. (People Encouraging People)					•	•	•	m/f	•	•				•		•			•	•			
People on the Move (transportation)							•	m/f		•													
Prisoners Aid Association		•	•	•			•	m/f	•	•	•	•	•	•		•		•	•	•			
Project Arise								m/f	•		•			•	•	•		•	•		•		
Project Fresh Start			•	•			•		•					•		•		•	•				
Project P.L.A.S.E.		•	•	•				m/f		•	•	•	•	•		•		•	•		•		
Public Justice Center						•	•	m/f	•	•	•	•	•	•			•						
Rise Again Outreach					•		•	m/f	•		•	•	•	•		•		•			•		
Safe Haven (mental illness)		•						m/f						•		•							
Salvation Army/Booth House		•	•				•	f	•	•	•			•		•		•	•	•			
Samaritan Center		•				•	•	m/f	•	•	•	•	•	•		•		•	•	•			
Seton Hill Station			•					m			•	•				•		•					

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Sisters Together And Reaching (STAR)							•		m/f	•	•	•	•				•		•		•		
St. Ambrose Family Outreach Center									m/f	•							•						
St. Ambrose Housing Aid Ctr.									m/f	•							•		•				
St. Jude Employment Services									m/f	•	•						•		•	•	•		
The ARK			•							•							•						•
The Baltimore Station/So. Baltimore Shelter			•						m					•			•		•	•	•		
The Door							•	m/f	•	•							•					•	
Turn Around, Inc.			•					m/f									•						
20th Street Hope House			•					m/f	•	•							•					•	
University of MD - Mobile Treatment (mental health)						•			m/f						•	•	•		•	•	•		
University of MD - SSI Outreach Project								m/f	•	•	•			•	•		•						
VA/MD Health Care Systems							•	m/f	•	•	•	•	•	•	•	•							
Volunteers of America - Paca House								m				•	•	•	•	•	•		•		•		
Volunteers of America - Pratt House										•	•	•	•	•	•	•	•		•		•		
W.A.R. (Women Accepting Responsibility)		•	•					f						•			•						
Women's Housing Coalition (W.H.C.)								f	•	•	•	•	•	•	•	•	•		•	•	•		
Yes House			•				•	f					•				•						
YMCA - Geraldine Young Ctr.			•						•	•	•	•	•	•	•	•	•		•	•	•	•	•
YANA (You Are Not Alone)		•					•	f					•	•	•	•						•	
YWCA - Druid House Transitional Apts.			•						•	•				•		•				•	•		
YWCA - Eleanor D. Corner House			•					f		•							•			•	•		
YWCA - Convalescent Care Facility		•						f				•	•	•	•	•	•						
YWCA - Rutland Transitional Housing								m/f	•						•	•	•		•	•	•	•	•

## A

Agape House  
222 N. Carrollton Avenue  
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p: 410-728-2222  
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1800 N. Charles Street, 7th floor  
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Leslie Leitch, Director

Alternative Directions, Inc.  
2505 N. Charles Street  
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Mary Joel Davis,  
Executive Director

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E-mail: arw@arwmd.org  
Rev. Colonel Michael Carr,  
Director

Associated Catholic Charities  
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Harold Smith, Executive Director  
Angelo Boer,  
Director of Comm. Services

A Step Forward, Inc.  
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E-mail:  
astepforward2002@yahoo.com  
Lela Blue-Campbell,  
Director

At Jacob's Well  
323 E. 25th Street  
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p: 410-235-8877  
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E-mail: ajwellinc@aol.com  
Margo Thomas,  
Director

## B

Baltimore American  
Indian Center (B.A.I.C.)  
113 S. Broadway  
Baltimore, MD. 21231  
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f: 410-563-4600  
Michele Wearins, Director

Baltimore City Department  
of Social Services  
1510 Guilford Avenue  
P.O. Box 17259  
Baltimore, MD. 21203  
p: 443-423-6300  
f: 443-361-4406  
Samuel Chambers, Jr.,  
Director

Homeless & Environmental  
Services Unit  
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Baltimore, MD. 21213  
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Bob Kirk,  
Program Administrator

SHELTERLINE  
p: 443-423-6000  
after 6pm: 888-817-4358

Child Protective Services  
p: 410-361-2235

Adult Protective Services  
p: 410-361-5005

Eviction Prevention Program  
p: 410-878-8650  
f: 410-361-5880  
Undine Brickers, Coordinator

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2700 N. Charles Street, suite 201  
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p: 410-396-7415  
f: 410-545-7957  
E-mail: dclayton@baltim  
orecityheadstart.org  
Donna Clayton, Coordinator

Baltimore City Health  
Department  
DRUID HEALTH DISTRICT  
1515 W. North Avenue  
Baltimore, MD. 21217

Health Clinic  
p: 410-396-9409

Dental Clinic  
p: 410-396-0840

Family Planning Ctr.  
p: 410-396-0186

Sexually Transmitted  
Disease Clinic  
p: 410-396-0176

Men's Clinic  
p: 410-396-6367

EASTERN HEALTH DISTRICT  
620 N. Caroline Street  
Baltimore, MD. 21205

Dental Clinic  
p: 410-396-9409

Family Planning  
p: 410-396-9401

School Health Program  
p: 410-396-5205

Sexually Transmitted  
Disease Clinic  
p: 410-396-9410

Chest Clinic - TB Control  
p: 410-396-9413

Childhood Lead Prevention  
p: 410-361-9500

Health/Environmental Questions  
p: 443-984-2470

Medical Questions  
p: 443-984-2480  
f: 410-727-5518

Lead Abatement Action Project/  
Baltimore Healthy Start  
p: 410-396-7225

Baltimore City  
Public School System  
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Edgar Wiggins, Program Director

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Desiree Mack, Manager

5225 York Road  
p: 410-396-6084  
David Smith, Manager

1133 Pennsylvania Avenue  
p: 410-396-0893  
Aline Kirk-Watson, Manager

3314 Ayrdale Avenue  
p: 443-984-1384  
Diane Jones, Manager

3939 Reisterstown Road  
p: 410-396-4770  
Diane Jones, Manager

606 Cherry Hill (Shopping Ctr.)  
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Beulah McCain-Lucas,  
Manager

Office of Home Energy  
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2700 N. Charles Street  
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Marvin Briscoe,  
Administrator

Weatherization  
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Cherlyn Mitchell,  
Coordinator

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Sallie Shropshire,  
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Executive Director

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3101 Towanda Avenue  
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Crista Taylor, Program Director

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Resource Center  
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Turn Around  
630 W. Fayette Street  
Baltimore, MD. 21201  
p: 410-837-7000  
f: 410-837-7988

20th Street Hope House  
108 E. 20th Street  
Baltimore, MD. 21218  
p: 410-837-0209  
f: 410-837-2111  
Dr. Mary Jenkins, Director

## U

University of Maryland  
- Mobile Treatment  
630 W. Fayette Street  
Baltimore, MD. 21201  
p: 410-328-2564  
f: 410-328-0099  
E-mail:  
Nkrauss@psych.umaryland.edu  
Nancy Krauss, Director

University of Maryland,  
SSI Outreach Project -  
Community Support Program  
701 W. Pratt Street, 2nd Floor  
Baltimore, MD. 21201  
p: 410-328-1406  
f: 410-328-1614  
E-mail:  
dlayne@psych.umaryland.edu  
Dedra Layne, Project Director

## V

VA Maryland Health Care  
Systems BALTIMORE  
Health Care for Homeless Veterans  
10 N. Greene Street  
Baltimore, MD. 21201  
p: 410-605-7264/63  
f: 410-605-7918  
1-800-463-6295 x7263, x7264  
E-mail: craig.cook@med.va.gov  
Craig Cook, Coordinator

PERRY POINT  
Health Care for Homeless Veterans  
Perryville, MD. 21902  
p: 1-800-949-1003  
x6516, x5005, x5381  
Dale Smith, Coordinator

Volunteers of America  
Paca House  
116 N. Paca Street  
Baltimore, MD. 21201  
p: 410-837-7222  
f: 410-727-0788  
E-mail: fprincipato@voaches.org

Pratt House  
1701 W. Pratt Street  
Baltimore, MD. 21223  
p: 410-362-5657  
f: 410-362-6058  
Frank Principato, Director

## W

Women Accepting  
Responsibility (WAR)  
2200 Garrison Boulevard,  
suite 301  
Baltimore, MD 21216-2606  
p: 410-947-0700  
f: 410-947-2790  
E-mail: bgt5161@aol.com  
Bernice Tucker, Director

Service Facility  
22 W. 25th Street  
Baltimore, MD. 21218  
p: 410-366-9893  
f: 410-366-9894

Women's Housing Coalition  
119 E. 25th Street  
Baltimore, MD. 21218  
p: 410-235-5782  
f: 410-235-9460  
E-mail:  
joann@womenshousing.org  
Web: www.womenshousing.org  
Joanne Levy, Executive Director

Bennett House  
14 E. Franklin Street  
Baltimore, MD. 21202  
p: 410-230-0723  
f: 410-230-0271

## Y

YES House, Ltd.  
P.O. Box 1424  
Baltimore, MD. 21203  
p: 410-367-8213  
f: 410-367-8213  
E-mail: yes99@juno.com  
Marsha Thompkins,  
CEO & President

YMCA of Central Maryland  
Geraldine Young  
Family Life Center  
1621 Druid Hill Avenue  
Baltimore, MD. 21217  
p: 410-728-1600 x322  
f: 410-462-4716  
E-mail:  
evadevaughn@ymcamd.org  
Eva DeVaughn, Director

You Are Never Alone  
(YANA), Inc.  
2013 W. Pratt Street  
Baltimore, MD. 21223  
p: 410-566-7973  
f: 410-566-7938  
E-mail: yanainc@earthlink.net  
Web site: www.yanaplace.com  
Sid Ford, Director

YWCA of the Greater  
Baltimore Area, Inc.  
E-mail:  
rozbranson@ywcabaltimore.org  
Roz Branson, CEO

Eleanor D. Corner House &  
Convalescent Care Program  
128 W. Franklin Street  
Baltimore, MD. 21201  
p: 410-685-1460  
f: 410-752-4422

Druid House Transitional Apts.  
1701 McCulloh Street  
Baltimore, MD. 21217  
p: 410-669-3670  
f: 410-669-2450  
Burnett Rahman, Program Director

Rutland Transitional  
Housing Program  
1600 Rutland Avenue  
Baltimore, MD. 21213  
p: 410-675-0540  
f: 410-675-4431  
Kimberley Roberts,  
Program Director

## INFORMATION/CRISIS

Shelterline Call 24 hours for Shelter & Services	888-817-4358
Adult Services	410-361-5005
Baltimore Crisis Response (Mental Health)	410-433-5175
Child Abuse	410-361-2235
Child Support	1-800-332-6347
Domestic Violence	410-889-7884
Fellowship of Lights (Runaway Youth)	1-410-385-1200 (24 hours)
First Call for Help	1-800-492-0618, 410-685-0525
HIV/AIDS (HERO)	410-685-1180
Prisoners Aid	410-622-0353

## REGIONAL CONTACTS

Anne Arundel County	contact: Kathleen Koch	410-220-7600
Baltimore County	contact: Sandy Monck	410-887-3317
Carroll County	contact: Cathy Bitzer	410-857-2999
Harford County	contact: Joanne Cushing	410-836-4541
Howard County	Grass Roots	410-531-6677
Queen Anne's County	contact: Pete Scanlon	410-837-3977
State Department of Human Resources		1-800-917-7383

## Special Needs Coalitions Open to Providers and Consumers

Coalition for Homeless Children & Families  
(Meets 2nd Thursday, September through June, 9:30 a.m.)  
Episcopal Cathedral  
E. University Parkway & Charles Street  
contact: Cecilia Nnadozie  
email: cecilia@hruth.org  
410-889-0840

SHARP Coalition  
(Meets 2nd Wednesday of the month, 11:30 a.m. - 1:30 p.m.)  
Catholic Charities  
2305 N. Charles Street  
contact: Mark Bailey  
email: mbailey@cc-md.org  
410-261-6779

Welfare Advocates  
(Meets 3rd Wednesday of the month, 11 a.m.)  
Catholic Charities  
2305 N. Charles Street  
contact: Lynda Meade  
email: lmeade@cc-md.org  
410-261-6779

Addiction Treatment Advocates of Maryland (ATAM)  
contact: Beth Ryan  
410-625-6482

Baltimore Interfaith Hospitality Network (BIHN)  
(Meets the 3rd Wednesday at 12 noon each month)  
4215 Loch Raven Boulevard  
Baltimore, Maryland 21218  
contact: 410-889-2000  
rppc@ix.netcom.com

## Reasonable Accommodation

If you are a person with a disability and require a reasonable accommodation to attend or participate in this program, contact the Maryland Relay System at: 711 or 1-800-201-7165 .



Martin O' Malley,  
Mayor