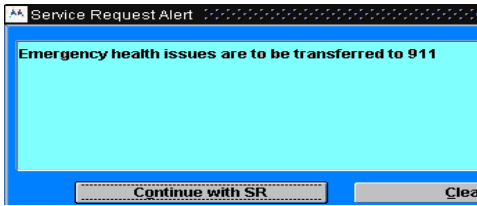
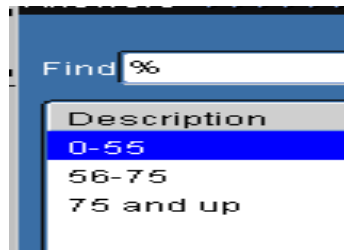
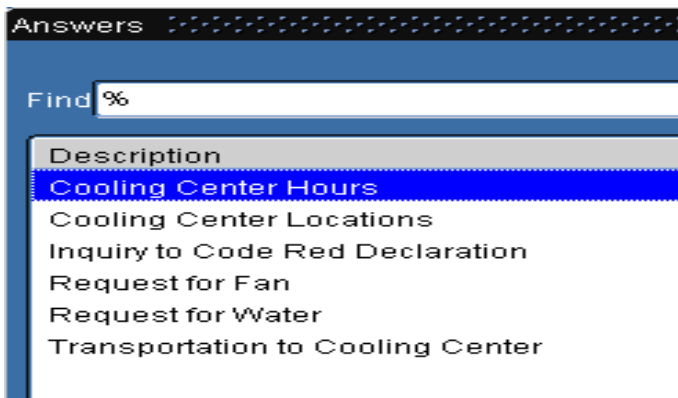
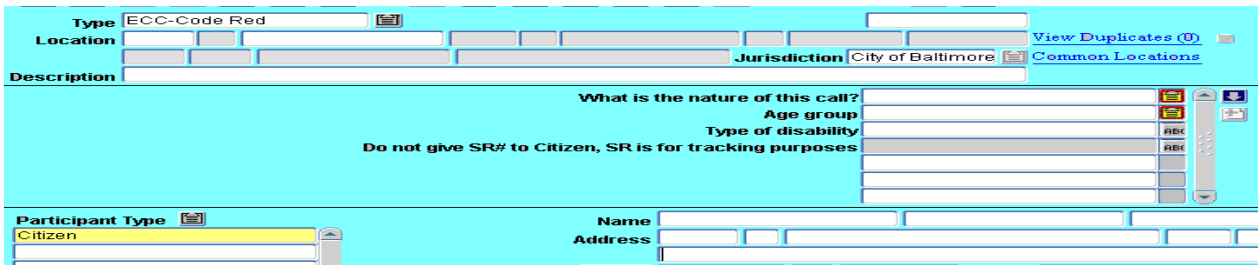


The Service Request is named **ECC- Code Red**.
 The Agent gets the following alert box after selecting this Request.



Continuing with the request



The Agent saves the request but the SR will **CLOSE**.

Additional info in Information Reference

